FEVARA

FEVARA (UK) LIMITED ©2026

CRYSTALYX COMPETITION TERMS AND CONDITIONS

WIN 1X PALLET OF CRYSTALYX

Entrants may choose to opt in to receive marketing communications from the Promoter by email. Consent to receive marketing communications is voluntary and is not a condition of entering the competition. For help with entries please email us at marketing@fevara.com.

1. **The Promoter.** The promoter is Fevara (UK) Limited trading as Crystalyx, a company registered in England and Wales with company number 00480342 whose registered office is at Warwick Mill Business Centre, Warwick Bridge, Carlisle, Cumbria, England, CA4 8RR.

2. **The free draw and Prize.** The title of the free draw is Win 1x Pallet of Crystalyx. To enter the free draw, you must complete and submit the entry form via this link, https://forms.zohopublic.eu/animax/form/Crystalyx1palletCompetition2026/formperma/jzuUmkO83eMYjhVleE1pvzUsipQHZ32mgxMQ14E0l8I during the Promotion Period as per paragraph 3, below. Upon successful submission, you will be automatically entered into the free draw. One winner will be chosen by a random draw. The prize consists of 1x pallet (44x buckets) of one of the following items:

   - one (1) pallet of 22.5kg Crystalyx Extra High Energy
   - one (1) pallet of 22.5kg Crystalyx Cattle Booster
   - one (1) pallet of 22.5kg Crystalyx Pre-Calver
   - one (1) pallet of 22.5kg Crystalyx Essential

   Prizes are subject to availability. There are no cash alternatives for any of the prize items. The prize is not negotiable or transferable.

3. **How to enter.** The free draw will run from 18th November 2026 (the **Opening Date**) to 23:59 on 18th December 2026 (the **Closing Date**), inclusive (the **Promotion Period**).

   To enter the free draw, either:

   - Complete and submit the online entry form, providing your full name and email address; **or**
   - Like and comment on the designated competition post on an official Crystalyx social media account.

   Each entry route may be used independently. You do not need to complete the online form to enter via social media.

   Participants who enter through both routes will receive two entries. A maximum of **two entries per person** is permitted: one via the online form and one via social media. Multiple comments or participation across multiple social media platforms will not result in further entries. All valid entries will be included in the same prize draw.

   All entries must be received by the Closing Date. Entries received after this time will be automatically disqualified. No purchase is necessary.

4. **Eligibility.** The free draw is only open to all residents in the UK aged 18 years or over, except: (a) employees of the Promoter or its holding or subsidiary companies; (b) employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the free draw or its administration; or (c) members of the immediate families or households of (a) and (b). In entering the free draw, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the free draw. There is a limit of one entry per person. The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize free draw. Free draw entries cannot be returned.

5. **Winner(s) and how to claim the prize.** A winner will be chosen by a random draw within 5 days of the Closing Date. The Promoter will contact the winner as soon as practicable after the draw date, either by direct message from an official Crystalyx social media account to the account used to enter, or by email from marketing@fevara.com to the email address provided on the entry form, depending on the winning entry's submission method.

   To claim the prize, the winner must reply to the notification direct message or email marketing@fevara.com within 21 days of the date on which the Promoter sent the notification (**Acceptance Period**), confirming acceptance of the prize. The prize may not be claimed by a third party on the winner's behalf.

   If the winner does not claim the prize within the Acceptance Period, their claim will become invalid, and a further random draw will take place as soon as practicable after the Acceptance Period. This process will continue until a winner claims the prize in accordance with this condition. The Promoter does not accept any responsibility if the winner does not claim the prize.

6. **Publication and your right to object.** The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of prize winners to anyone who emails marketing@fevara.com or writes to Fevara (UK) Limited trading as Crystalyx at Warwick Mill Business Centre, Warwick Bridge, Carlisle, Cumbria, England, CA4 8RR (enclosing a self-addressed envelope) within two (2) months after the Closing Date. If you object to any or all of your surname and county being published or made available, please contact the Promoter via email to marketing@fevara.com. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

7. **Limitation of liability.** Insofar as is permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of winning the prize except where it is caused by the negligence of the Promoter or that of its employees. Your statutory rights are not affected. The Promoter will not accept responsibility for free draw entries or claims for the prize that are corrupted, not successfully completed or transmitted, regardless of cause, including as a result of any equipment failure, technical malfunction, systems, satellite, network, server, website, computer hardware or software failure of any kind.

8. **Data protection and publicity.** The Promoter will only process your personal information as set out in our Crystalyx Privacy Policy which can be found at https://fevara.com/privacy-policy/. See also condition 6 with regard to the announcement of winners.

9. **General.** If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the free draw. The Promoter reserves the right to hold, void, suspend, cancel, or amend the prize free draw where it becomes necessary to do so. These terms and conditions are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.